

Dancing into Spring (Virtual Auction/Basket Raffle

FAQ's

1. What is the *Dancing into Spring* virtual auction?
 - a. It is a fundraising event to benefit *danceability*.

2. When is it?
 - a. Wednesday, March 1st to Wednesday, March 8th, 2023. We go live at 8:00am EST on March 1st and the auction will end at 7:00 pm EST on March 8.

3. How do I get to the auction site?
 - a. Go to <http://danceabilityinc.org/> and there is a direct link to the auction site
 - b. Use the QR code on printed material at the studio
 - c. Use the URL below
<https://www.charityauctionstoday.com/auctions/2023-dancing-into-spring-auction-and-basket-raffle-35791>

4. How do I participate?
 - a. Go to the auction website (see above)
 - b. Sign up / Sign in (upper right-hand corner)
 - c. Register yourself and create a password
 - i. Full name, email, password, phone number
 - ii. Register a credit card. (Your credit card will not be charged until you win a bid(s) and/or buy chances for the basket raffle.)

5. How many items are there?
 - a. There are 74 items, 27 silent auction items, 43 basket items and 4 trips.

6. How do I know the difference between basket and auction items?
 - a. Auction items have a number that starts with the letter A. For example A1 is An Elegant Accessory.
 - b. All Basket items have a number that starts with the letter B. These items have no minimum bid, only a Buy Price of \$10.00. If you want to enter to win this item, you will buy 3 chances for this item at \$10.00. If you want to increase your chances of winning this one basket you could buy more than one ticket, by selecting quantity of 2, which would give you 6 chances for \$20.00 for that one item.
 - i. To win more baskets; select each basket you are interested in and purchase a \$10.00 ticket for 3 chances to win.
 - ii. Buy Price is \$10.00 = this gives you 3 chances to win that item.

NOTE: You are not buying the item, only the chance to win the item.

7. How do I find an item that I want to bid on?
 - a. Search for item by category; use the toolbar and select from the drop-down menu, all items
 - i. Select the category you want. Then only the items in that category show up for your review. There are 13 categories to choose from ranging from sports memorabilia, travel, event tickets to unique items.
 - ii. To see the details on an item, click on the picture for the Item description, picture, value, how many bids there are, the highest bid, and minimum starting bid
 - b. Click on the button "Place Bid" to enter your bid
 - c. Reminder: If it is a basket item, there will only be a Buy Now price which means you are getting 3 chances for \$10.00.

8. How will I know if I am outbid?
 - a. You will be notified by email or text, based on how you set up your account, if you are outbid on an item.

9. If I am outbid, can I place a new bid?
 - a. Yes, this is just like a silent or live auction; we are just virtual. If you get outbid, please go in and place a new bid.

10. Can I see my current bids?
 - a. Yes, there is a toolbar at the top of the Items page with the icon My Bid. It is also at the bottom left of the page.
 - i. Select that button to see all your current bids

11. When will my credit card be charged?
 - a. Auction items = if you are the highest bidder, when the auction closes on March 8 at 7:00 pm EST
 - b. Basket items = your credit card will be charged when you buy your chance to win. \$10.00 for 3 chances per item. The total amount will depend on how many baskets you enter.

12. If I entered a basket raffle, when will I hear if I won?
 - a. Winners will be notified by email on Thursday, March 9, 2023 by 12:00pm EST

13. How do I win one of the trips?
 - a. These auction items have a Buy Now price.
 - i. If you want to purchase these trips, select the Buy Now button and you will be charged the Buy Now price. Limited quantities available.

14. When and where will I pick up my items?

a. Sunday, March 12 from 10:00am – 2:00 pm at the Danceability studio, located at 2365 George Urban Blvd. Depew, NY 14043

b. Out of town winners will be charged shipping costs and items will be sent directly to the individual.

15. What if I want to donate to Danceability?

a. There is an option to do that on the auction site

b. At the top, there is a toolbar, with the following options:

i. Home, Items, and Donate

ii. Just click on Donate and we can accept your donation. You will indicate amount, provide contact information, and click on the button Proceed to Checkout